



**2023-24 Annual Board
Meeting and Dinner**

Wednesday, April 2, 2025

Senior Leadership

Mark Wendel
Chief Executive Officer

Angela Mullen
Chief Financial Officer

Josh Kephart
Chief Information Officer

Quentin Wright
HR Generalist

Kristin Kuruzovich
Senior Operations Officer

Denise Moore
Senior Clinical Officer

Amy Wible
Senior Preschool Officer

Tiffany Ricotta
Senior Early Years Officer

Jake Ross
Senior Marketing and Engagement Officer

Jill Springer
Director of Grant Services

Agenda

5:30 pm - Networking

6:00 pm - Dinner

6:15 pm - Introductions of the Board and Officers
- Comment from Board Member and CEO

6:30 pm - Guest Speakers

7:15 pm - Personal Testimonial Videos

7:45 pm - Closing Remarks

Guest Speakers:

Dallas Kephart - represents the 73rd Legislative District PA House of Representatives. Dallas' legislative goals include striving to create an economic environment that allows for job creation and economic growth.

Honorable Judge Harold F. Woelfel Jr. - private practice of law in Selinsgrove from 1976 to 1990. Senior judge from 2011 to through 2024. He was on the bench for over 34 years. He has presided in treatment courts in five counties in PA.

Allison Sterling Henward, Ph.D - serves as professor in charge and Associate Professor of Early Childhood Education at Penn State University. She also holds an appointment in Comparative and International Education, bringing interdisciplinary expertise to her work.

Personal Testimonial Videos:

Leslie - Behavioral Health Division - Certified Peer Specialist program

Krysta - Early Childhood Division - Head Start Parent at CPI classroom



As we reflect on the past year, we are reminded of the countless challenges that have tested us all in ways we never expected. The pandemic has left a deep mark on our world, but it has also highlighted the incredible strength and commitment of our team at CenClear.

Though we faced many obstacles, including staffing shortages, lower enrollment across multiple programs, and financial barriers, it is the unwavering resilience of our staff that has allowed us to not only persevere but to thrive. Through every challenge, our team has continued to put the needs of the children, adults, and families we serve at the forefront of their work, often going above and beyond expectations.

The dedication of our staff cannot be overstated. Whether working directly with individuals or behind the scenes to keep programs running smoothly, our team has adapted with incredible agility. The ability to pivot quickly to new circumstances, problem solve and maintain a high standard of service has been nothing short of remarkable. The commitment of each staff member, their compassion for the people we serve, and their willingness to give their best day in and day out are the backbone of CenClear's success.

In times of uncertainty, the resilience of our team has been especially evident. Whether adjusting to new policies, managing increased workloads, or supporting each other through the challenges of the pandemic, the CenClear family has remained united. It is this spirit of teamwork, mutual support, and determination that has made all the difference in ensuring that our clients continue to receive the high-quality care and services they deserve.

I am deeply thankful for the tireless efforts and unwavering spirit of our staff. Your hard work, passion, and dedication are the backbone of CenClear, and I am grateful for everything you do. You are the reason we continue to be the provider of choice for so many in our communities, and your efforts make a lasting impact on the lives of the individuals and families we serve.

I would also like to acknowledge the incredible partnerships we continue to form at the local, regional, and state levels. These relationships have provided much-needed support and resources during these challenging times, and we are incredibly appreciative of their continued collaboration.

As we move forward, we know that there will continue to be challenges. However, with the strength of our team, the support of our partners, and the strength of our community, I am confident that CenClear will continue to lead with compassion, innovation, and excellence. Thank you to each of our staff members, partners, and stakeholders for your unwavering commitment to our mission. Together, we are making a positive difference every day.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark Wendel', written in a cursive style.

Chief Executive Officer

Board of Directors

Alan Larson
President

Dustin Minarchick
Vice President

Joel Albert
Secretary/Treasurer

Dr. Betsy Llewellyn

George Heigel

Matthew Johnson

Dave Mason

Gerald Myers

Chris Hosterman

Annjane Ross

Tammy Parks

Mina Anderson

Christina Bell

Branding and Marketing

One Year Later: Reflecting on Our Rebranding and Growth

A year after our rebranding, we are proud of the progress made by both our Early Childhood Education and Behavioral Health divisions. Each has established a distinctive and recognizable identity while continuing to provide the exceptional services that define CenClear's mission of "Building Stronger Communities."

Looking ahead, we remain committed to strengthening relationships with stakeholders and the communities we serve. As we expand our marketing efforts, we will continue to enhance the visibility of both divisions and their new logos across all counties we operate in.

Our ongoing focus is to solidify CenClear’s reputation as both the provider and employer of choice in our service areas, ensuring we remain a trusted resource for families and communities alike.



Early Childhood

The Early Childhood Division has had many exciting changes this year. We applied for and were approved for a change of scope that allowed us to adjust our enrollment numbers in Head Start and Early Head Start and to reallocate funds to better serve areas of need. We focused on goals related to hiring and retaining staff, employee wellness, services to children with challenging behaviors and transportation needs. Changes were made to the Early Childhood management structure to help improve efficiency and high-quality support to all programs. We continue our collaboration with the Central Intermediate Unit #10 to offer services to children with special needs and continue our work as an Early Intervention provider for infants and toddlers. Our efforts continue with The Healthy Bodies Project through the Pennsylvania State University and we work with the YMCA of Centre County’s Backpack Program. All centers received recognition for work on Positive Behavioral Interventions and Supports (PBIS) practices to support the social and emotional development of all children.

Based on data and identified needs, we were able to increase hours dedicated to mental health consultation in our early childhood programs. Early Head Start and Family Centers now have a full time mental health consultant who works with staff and families in these two programs. The preschool programs have two mental health consultants and funded hours were increased this past year.

In February we collaborated with the PA Head Start Association to help host the state-wide leadership meeting and were proud to take groups on observations of our classrooms and socialization rooms. We also hosted and participated in their board meeting at one of the Matternville Center. The Family Centers program started hosting Parent Cafes focused on offering support related to parenting and all it entails. This opportunity allows families to have open conversations about the joys and challenges of parenting.

As we move forward, we are committed to working on strategies to overcome challenges within our division that include recruiting and retaining qualified staff, meeting full enrollment in all programs, improving our substitute system, working with families to assure all health requirements are met, increasing transportation to classrooms and staff wellness.

Program Enrollment

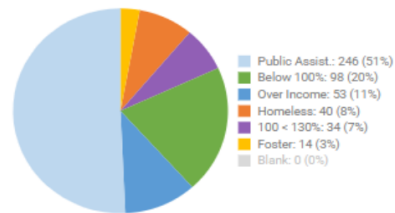
Head Start	EHS	Pre- K	HSSAP	Family Centers	E. I.
437	186	242	180	147	133

Enrollment

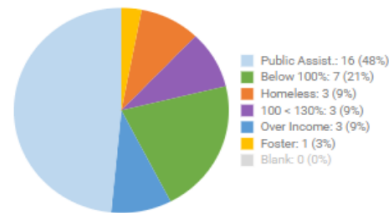
Our funded enrollment for Head Start for 2023-24 is 704 children. 184 of these children are funded through the Head Start Supplemental Assistance (state funds) program. In some cases, federal Head Start pays for half of a day for a child and HSSAP funds pay for the other half. These children are only counted one time, so our total number of children served is 564.

Our average monthly enrollment percentage for Head Start was 90% (federal and state funded)

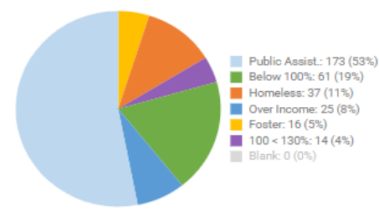
HS 2023- 2024



HSSAP 2023-2024



EHS 2023 - 2024



Early Head Start funds 220 children.

Our average monthly enrollment percentage for Early Head Start was 90%

The Early Child Division uses a variety of strategies to help prepare children for kindergarten.

A comprehensive approach to school readiness includes the following activities:

- Implementation of a School Readiness plan that summarizes child assessment data. This is utilized to guide program practices and professional development.
- A variety of transition activities to help children and families successfully transition from one placement to the next.
- A variety of parent engagement activities and trainings that focus on school readiness goals.
- Socialization opportunities within the community *example-Public Library.
- Utilizing Class Dojo, a communication data-base, within the Early Childhood division to share information and resources related to school readiness.
- Working closely with families to support kindergarten registration.
- Assessing children three times a year:
 - Early Head Start-COR Advantage
 - Head Start-Teaching Strategies GOLD
- Using a curriculum that is fully aligned with the Head Start Early Learning Outcomes Framework
 - Early Head Start-Baby Talk and Partners for a Healthy Baby
 - Head Start-The Creative Curriculum for Preschool
 - Utilizing Ready Rosie to promote family engagement

Information Technology

The IT Department has continued steady growth in cloud computing technologies, and the development of Artificial Intelligence while also solidifying the security of data within the agency. This past year we have faced many challenges with cloud migrations, hardware issues, security threats and maintenance of current infrastructure and software. While faced with these challenges, the IT team pulled together and completed work in a timely manner, prioritizing tasks and projects as needed. In doing so, we have begun to see great improvement with staff productivity, ease of use with software and a collaboration approach to how we use technology as an agency. In the near future, my focus will be to continue to develop systems and processes in place as well as becoming more data driven as an agency and basing decision making off of the data available.

IT Highlights

- Cloud migrations for employee data and shared drive information
- Solidifying the agency technology security with proper software and hardware in place
- of Artificial Intelligence and begin developing the foundational security
- Launch of Eleos Scribe AI to assist Behavioral Health in documentation
- Launch of Streamline SmartCare with the maintenance and upkeep of the system
- Restructure of the IT department to align business needs and success for the future

IT Challenges

- Performance issues of Streamline SmartCare for all staff identified at launch
- Continued development of SmartCare to be optimized and effective as possible
- Partnership with Eleos, SmartCare and CenClear for continued software development
- Onset hardware issues related to Dell laptops and desktops
- Training in technology equipment and software for the agency

Behavioral Health

CenClear’s Behavioral Health division has had a very busy year! We continue to focus our efforts on recruiting and retaining quality staff across our programs. We’ve introduced new competitive salary/benefit packages within our programs, purchased an augmented intelligence software application to help support our direct line staff, as well as remote work options for many positions within the division. We continue to provide a broad spectrum of services ranging from MH and SUD clinic-based services along with our community based therapeutic and support services.

Some highlights from the past year include expanding our Assertive Community Treatment Team in Clearfield/Jefferson counties, added 8 schools for MHOP, increased Wellness Nurse supports across all CCBH contracts to address the social determinants of health, expanded our CSBBH team into a new district while at the same time enlarging teams within some existing schools. CenClear has successfully received full licensures for all programs who completed their audit thus far this fiscal year.

We look forward to working on some exciting initiatives in our Mental Health Outpatient program, Sanctuary recertification, while at the same time building a physical health/behavioral health integrated program. Lastly, on August 1, 2024, the entire MH/SUD division will transition to a new electronic health record called Smartcare.

CenClear remains committed to fostering a culture of healing, resilience, and recovery for all that we serve as well as being the employer of choice!

Program Enrollment

- ACT - 27
- BCM - 468
- CPS - 182
- CRS - 4
- SUD - 794
- DSC - 427
- FBMH - 80
- IBHS - 34
- IL - 122
- MHOP - 3610
- Mobile Med - 45
- MSP - 31
- PRS - 23
- SBBH - 198
- Total with IL - 4868
- Total w/out IL - 4760

Additional Information

Health Information:

Program	Physical	Dental
HS	98%	85%
EHS	95%	30%

*Head Start includes federally and state funded children
*Early Head Start percentage does not include well baby checks that include an oral exam. Children do not typically receive a dental exam until 3 years of age

Parent Involvement Activities:

Policy Council sponsored three Autumn festivals: Matternville - 56 children & adults in attendance; Penn Grampian - 46 children & adults in attendance; Bigler - 24 children & adults in attendance.
Policy Council sponsored two Bingo for Books events: Bigler - 6 children & adults in attendance; Matternville - 13 children & adults in attendance.
Delgrosso Days held for 2 days in June with 2,491 children & adults in attendance.
Ready Rosie has 1,984 total registered users.
Parents visited classrooms for “Read Aloud Day” and “Read Across America Week”.
Total of 17 parents were recognized for their volunteer contributions.

Audit Information:

Johnston, Nelson, Shimmel & Thomas, LLP – Certified Public Accountants completed a Single audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. The report dated February 28,2025 contained an unqualified opinion on the financial statements of CenClear. No instances of non-compliance or significant deficiencies were reported.

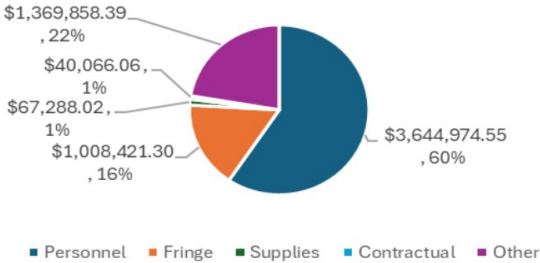
Staffing:

For the Fiscal Year 8/1/23 – 7/31/24, CenClear processed 845 W-2’s in 2023 and 787 W-2’s in 2024.

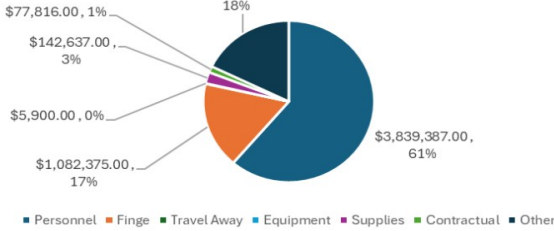
HS/EHS/HSSAP Reporting

Fiscal

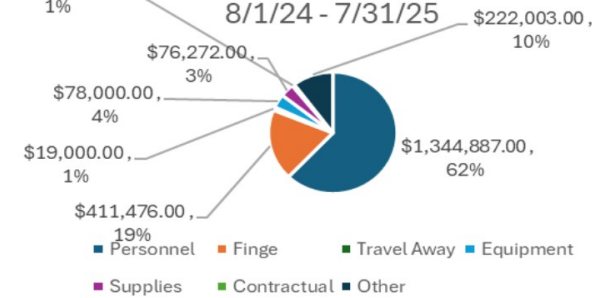
Federal HS Actual Expenses
8/1/23 - 7/31/24



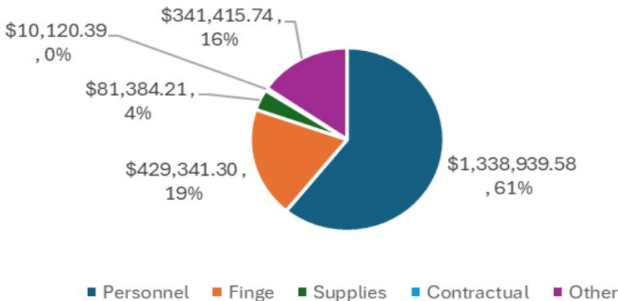
HS Budget
8/1/24 - 7/31/25



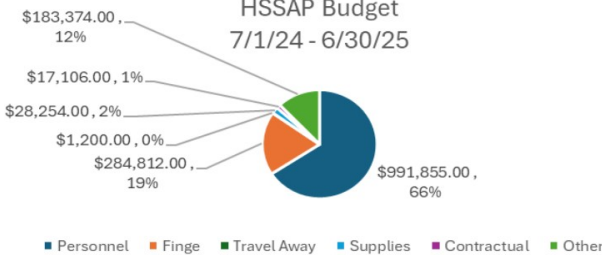
EHS Budget
8/1/24 - 7/31/25



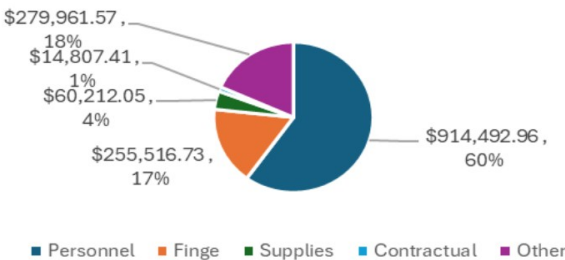
Federal EHS Actual Expenses
8/1/23 - 7/31/24



HSSAP Budget
7/1/24 - 6/30/25



State HSSAP Actual Expenses
7/1/23 - 6/30/24



Budget & Expenditures

In 2023-24 CenClear was in year 5 of 5 for Grant 03CH011197 through DHHS's Administration for Children and Families. We received \$6,124,269 in Head Start Funds to serve 520 children in Centre and Clearfield Counties. We also received \$2,116,128 to serve 224 Early Head Start children or pregnant moms in the same area. CenClear also received state funds through the Pennsylvania State Head Start Supplemental Assistance Program (HSSAP) to serve an additional 184 Head Start eligible children. As you can see in the Expense charts contained in this report, the majority of expenses for each program come from Wage and Fringe. We did receive COLA funds (Included in the amounts above) to give staff a 6% increase. Through quality improvement funds we were also able to increase our minimum starting wage, give retention payments, and increase our disability services. These funds were also used to offset the increased cost of fuel in our transportation department.

While the Department of Health & Human Services staff received a COLA, The Board agreed to give 4 retention payments to all other staff totaling 5%.

Financials:

The following information represents our revenue and expense by category for the fiscal year 8/1/23 - 7/31/24 as reported in our annual audit:

	Revenue	Expense
Dept. of Health & Human Services, HS	\$6,124,269	\$6,130,608.
Dept. of Health & Human Services, EHS	\$2,116,128	\$2,201,201
HSSAP (State HS)	\$1,461,512	\$1,524,691
Non Cash Inkind	\$17,273	\$17,273
All other Early Childhood Programs	\$5,488,342	\$6,014,924
MH/SUD	\$27,976,086	\$27,974,496
Corporate Funds	\$4,241,113	\$3,777,891
Total	\$47,424,723	\$47,641,084